Thursday, March 12, 2020, 12 p.m.

Dear Members,

Blue Ridge Mountain Electric Membership Corporation (BRMEMC) has created an internal task force to address increasing concerns and plan for mitigating the effects of the Coronavirus (COVID-19) on the Co-op and our surrounding communities. We have recently updated our general Pandemic Response Plan to include the specific potential impacts of the Coronavirus on our business continuity, while placing the highest value on the safety of our employees and members. We are carefully monitoring global conditions as well as national and state information sources, and are keeping our employees informed as new information emerges.

BRMEMC's Pandemic response includes the potential closure of our office to the public, should conditions deteriorate. We may eventually be forced to operate with a scaled-down crew here in the office with the majority of our employees telecommuting if the infection rate in our local area reaches critical levels. We will also continue with social distancing and may consider only dispatching crews for maintenance and repairs of power outages to keep the power grid functioning 100%. If this happens, all new construction projects may be suspended until the infectious outbreak reduces to numbers well below a critical level.

We realize these actions will likely affect how we serve you, our members, on a daily basis. However, we will remain available by phone and email, and we will certainly respond if power outages occur. We want our members to know we take this situation very seriously, but are also taking metered and responsible action based on sound medical advice and not emotion. We ask for patience from our members as we work through this and certainly if we are forced to fully engage the Pandemic Response Plan.

If you have any questions, contact us at (706) 379-3121 or questions@brmemc.com.

Sincerely,

Jeremy Nelms General Manager